

# BWF Guidance for supplying quotations

Suggested information to use in your quotations



# **Guide for Quotations**

We suggest that the following headings should be covered when supplying quotations. For further advice on your contractual obligations. BWF has provided a brief overview of the Consumer Rights Act 2015, Consumer ADR Directive and Online Dispute Resolution Regulations as part of their member publications. Further advice on these topics is available from the BWF website and helpline.

### **Product Details**

- Size
- Description
- Quantity
- Type of wood (Hard, soft or specified, state if chain of custody)
- Treatment/preservation of wood
- Ironmongery
- Glass type and specification
- Finish paint specification/number of coats
  - Lacquer
  - Any site recommendations for finish

#### If windows...

U-value/Energy rating

#### If doors...

• Door performance/type (external, fire door etc)

# **Delivery**

- · Delivery address
- Possible delivery dates
- Possible delivery charges
- · Possible installation dates and charges

## Payment terms

- Deposit
- Price
- VAT statement
- Validity of quote (x days)
- Details of any after-sales services or guarantees